

Celtic Motor Cycle Tours

Terms and Conditions:

Deposit

A non refundable deposit of £50 per person (or as otherwise stated for each respective tour) should be submitted with your completed booking form. On receipt a booking confirmation will be issued confirming your place on the tour and showing the date your balance becomes due.

Tours booked within 60 days of departure for UK tours (90 days for European tours) will require payment in full at the time of booking.

Payment: To be made by **Cheque** or **BACs Bank Transfer**.

Surcharges

Any increase less than 2% of the published price will be absorbed within the original price any increase over 2% we may need to add to the final invoice

If We Cancel

We reserve the right to cancel any tour however, this would only become necessary in exceptional circumstances.

In such an event, we would hope to offer you an alternative. If this were not possible or acceptable, we would issue a full refund

Celtic Motorcycle Tours will not be held responsible or offer a refund/compensation in any of the following situations: war, riots, civil unrest, terrorism, natural disaster or any unforeseen cancellations due to industrial action and/or weather

Tour Changes

Arrangements for your tour are made months in advance. It is therefore inevitable that changes can occur.

In most cases, these changes will be minor and will not affect your holiday, but we also reserve the right to make such changes which could include accommodation problems, industrial action, acts of God etc.

However, in the event of a major change, we will advise you immediately and you may then

- (a) continue the tour with the new itinerary,
 - (b) accept an alternative of the same or similar value
- or (c) cancel your holiday with a full refund.

Financial Protection

In accordance with the Package Travel, Package Holiday and Package Tour Regulations 1992 and EC Directive 90/314EC all monies will be kept in trust until such times as your tour is complete

Our Responsibilities

We accept responsibility for supplying as near as physically possible a tour package as described in our Tour Brochure/Web Page. We are unable to control any deficiencies in services due to local conditions, maintenance, industrial dispute or weather.

Your Responsibilities

- a) To advise Celtic Motorcycle Tours of any illness, infirmity, allergies or dietary needs that may affect your touring holiday
- b) Be a competent rider with a machine that is road legal, mechanically sound and of a type suitable for touring
- c) Hold a valid Certificate of Insurance covering machine, rider and pillion.
- d) Have the ability to get yourself and/or bike home in the event of a breakdown, accident or emergency

Risk & Responsibility: Your participation in the tour is entirely at your own risk. We are **NOT** liable or responsible for any injuries you may suffer, fatal or otherwise. Also we are not responsible for any loss or damage to your property, including your bike, irrespective of how any damage may have been caused.

Motorcycle: It is your responsibility to have your own motorcycle insurance.

Travel: It is up to you to organise your own travel insurance. We are **NOT** responsible for any delays to your journey prior to you joining us and departing.

Medical: Please ensure you are fit enough to travel to our location, undertake the tour and return home

Motorcycle & Documentation: You are responsible to ensure your bike is road worthy for the conditions expected during each tour. Tyres and brakes should be checked to make sure they have enough wear left to complete your trip.

On our tours, it is recommended for you to have breakdown cover which covers for both you and your bike to get back to your home.

Legal Documentation

You will need to bring, **Drivers License, Insurance, V5 Ownership & MOT Certificate.**

Conduct

We will expect you to ride courteously with other members of the group and other road users, riding safely at all times. If your riding or social behavior is considered to be dangerous or insulting to other group members you will be asked to leave the tours and no refund will be made.

Complaints Procedure

In the event of a complaint, in the first instance, you should approach the tour representative

If you still consider that your complaint has not been properly addressed, you should put your comments in writing and send them to:

Phil Harries
Celtic MotorCycle Tours
Forest Barn
Salem
Llandeilo
SA197NS
07968 168486